



COVID Stadium Protocols - Challenge Cup Edition

Hello, fans! We are excited to welcome you back to WakeMed Soccer Park for 2021 NWSL Challenge Cup games. The game day experience is going to look a little different this year as the health and safety of fans, players, coaches, and staff is our main focus. Below are all the safety measures we are taking to keep everyone safe! For questions regarding stadium protocols, call 919-459-8144.

Parking: To ensure everyone's health and safety by reducing interaction between stadium staff and arriving fans, a small parking fee will be included in the price of each ticket.

Tailgating: In adherence with Governor Cooper's Executive Order (195) no tailgating will be permitted at WakeMed Soccer Park

Advance Purchase Only / No Walk Up Purchases: Tickets for each game must be purchased ahead of time, via TicketMaster (will enter link here when we have it)*. Please make sure to have your electronic ticket ready to scan on your phone upon arrival. This will enable our staff to maintain social distancing measures and move fans through the entry gates as quickly as possible.

**Note: STMs will be able to purchase on Account Manager and general public on TicketMaster.com*

Line Reduction: Staff will be assisting in keeping all lines short, moving, and socially distanced in an attempt to get fans to their seats as quickly as possible. Please listen to gate managers to find the nearest open gate. It is suggested that fans immediately find their seat once entering the stadium.

Temperature checks at the gate required, entrance allowed for patrons with less than 100.4 degrees temperature: Contactless temperature checks will be performed at every stadium entry point. You must have a temperature of less than 100.4 degrees to enter the stadium.

Masks required, including in your seats: All fans must wear masks to enter the stadium. If you do not have a mask, a mask will be provided for you. Masks may be removed only when actively eating or drinking. Failure to wear a mask will result in a single warning before being asked to leave the park.

Concourse signage to find your seat: Follow the stadium signage to locate your assigned seat. Use the signage to locate the closest access to your seating section. Seating is allowed in indicated seats only, no movement to alternative seats will be allowed.

Sit in your ticketed seat: Seating pods have been designed to facilitate social distancing at a minimum of 6-feet between each seating pod. Please sit in your assigned seat(s) only to ensure the health and safety of others around you. Safe seating areas (pods) are marked with green stickers.

Concessions: Concession stands will be open with a limited menu that will promote a "grab and go" environment. All beverages will be bottled and single-serve selections. Social distancing will be required when standing in line and signage will show where to enter and exit the concessions line.

Merchandise Stand: The main merchandise stand will be open. Social distancing will be required when standing in line. Signage will show where to enter and exit the merchandise stand line.

Sanitization: Hand sanitizer stations will be located at gates, concession stands, merchandise stands, and throughout the concourse. Wash your hands frequently and use the hand sanitizer.

Restrooms: A maximum of four fans are allowed in the restroom area at once. Social distancing practices should be used during entry and exit of the restrooms.